

EIKON

PC REQUIREMENTS Eikon 4.0

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Chapter 1

PC requirements

	Recommended requirements Specification guidelines for all users, but notably for new users. FXT users should consider these recommendations as a minimum (FXT supported environments)	Minimum requirements For basic usage on computers dedicated to Eikon
Processor	Intel® 5th Generation Core™ i7	Intel Core 2 Duo, 2.4GHz or higher
Physical memory	8GB RAM (16GB is preferable)	4GB RAM or higher
Disk space	5GB free disk space	1.6GB free disk space or higher
Temporary internet files size	250 MB or higher	250MB or higher
Operating system	<ul style="list-style-type: none"> • Microsoft® Windows® 7 64-bit ⁽¹⁾ SP1 + KB3033929 - Home Premium, Professional, Enterprise, Ultimate • Microsoft Windows 8 64-bit - Basic, Pro, Enterprise • Microsoft Windows 8.1 64-bit, Update 1 - Basic, Pro, Enterprise • Microsoft Windows 10 64-bit ⁽²⁾⁽³⁾⁽⁴⁾ - Home, Professional, Enterprise, LTSB (Long Term Servicing Branch) <p>(1) A 64-bit operating system is recommended, although 32-bit is still supported. (2) Windows 10 Preview versions are not supported. (3) Windows 10 support covers Microsoft Office 2013 SP1 or above. (4) Windows 10 is supported from Eikon 4.0.32 onwards.</p>	

These are the requirements for Eikon. You must also consider all requirements of any other applications that you plan to run alongside Eikon.

Chapter 2

Required and supported software

Software	Supported versions
Microsoft Office	<p>32-bit and 64-bit:</p> <ul style="list-style-type: none"> • Microsoft Office 2010 32-bit (Version 14) + KB2405840 + KB2598139, SP1 + KB2598139 • Microsoft Office 2010 64-bit (Version 14) SP1 + KB2598139, SP2 • Microsoft Office 2013⁽¹⁾ (Version 15) • Microsoft Office 2016⁽²⁾ (Version 16) + KB3114374⁽³⁾ + KB4461542^(3,4) • Microsoft Office 2019⁽⁵⁾ (Version 16) • Microsoft Office 365 (up to version 16) aligned with Microsoft Office 2016 and 2019 <p>Note:</p> <ul style="list-style-type: none"> • Users must install VBA 32-bit version provided by Refinitiv if using 64-bit Microsoft Office and Microsoft Office 365 versions listed above • Feature not supported in Eikon, if using 64-bit Microsoft Office versions: Metastock Charts, RCalc, RHistoryVBA, VBA API and RTX • Microsoft Office installed via the Windows Store is not supported <p>(1) Windows 10 support covers Microsoft Office 2013 SP1 or above. (2) Microsoft Office 2016 is supported from Eikon 4.0.33 onwards. (3) KB3114374 and KB4461542 are required for Volume License (MSI Installer). (4) For Microsoft Office 2016 Click-to-Run editions, fix is available from build 11029.20108 Monthly Channel (December 2018). (5) Microsoft Office 2019 is supported from Eikon 4.0.47 onwards.</p>
Visual Basic for applications (32-bit)	<p>Versions 6.4, 6.5, 7.0, 7.1</p> <p>Note: 7.1 is recommended.</p>
Internet Explorer	<p>Versions 9, 10, 11</p> <p>Note: Internet Explorer 11 is recommended.</p>
Microsoft .Net Framework	<p>Minimum: Microsoft .NET Framework 4.0</p> <p>Recommended: Microsoft .NET Framework 4.5.2 or higher</p> <p>Note:</p> <ul style="list-style-type: none"> • Microsoft only supports version 4.5.2 or higher. You can see more details at: .NET Framework lifecycle FAQ: https://support.microsoft.com/en-us/help/17455/lifecycle-faq-net-framework • .NET Framework system requirements: https://docs.microsoft.com/en-us/dotnet/framework/get-started/system-requirements

For optimal performance and assistance, Eikon must be installed on computers that meet the system requirements. To ensure your computer meets the prerequisites, please run [System and Network Test](#) prior to installation. Additional desktop and infrastructure settings are explained in the [Eikon Networking Guide](#).

Chapter 3

PC requirements for web access to Eikon

	Minimum requirements
Processor	2GHz (Required: 1.5 GHz)
Physical memory	4GB RAM
Resolution	1024 x 768 (recommended: 1280 x 1024)
Temporary internet files size	250MB or higher
Operating system	<p>Windows</p> <ul style="list-style-type: none"> • Microsoft Windows 7, 8, 8.1 and 10 <p>Apple Mac</p> <ul style="list-style-type: none"> • OS X 10.7 A.K.A Lion or above
Browser	<p>Windows</p> <ul style="list-style-type: none"> • Google Chrome (latest five versions) • Internet Explorer 11 <p>Apple Mac</p> <ul style="list-style-type: none"> • Google Chrome (latest five versions) • Safari 8 or above

For more information about web access, please [click here](#).

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